



*hcs*

*PharmCare*

“There are no software alternatives as clear and comprehensive as HCS PharmCare”

## *The HCS PharmCare solution*

HCS PharmCare supports hospital staff in the management of medicines and provision of high quality treatment. It provides a more detailed understanding of a patient's capacity to receive medications at the point of care. HCS PharmCare also enhances communication between medical professionals, promoting better use of time and resources and ultimately improving patient health outcomes.

For information regarding HealthCare Software, the HCS Clinical Suite or any e-health matter in general, please contact us on +61 3 6224 9955 or visit our website.

[www.healthcaresoftware.com.au](http://www.healthcaresoftware.com.au)

*hcs* HealthCare  
Software

# HCS PharmCare

## FEATURES AND BENEFITS



The HCS PharmCare application is a component of the HCS Clinical Suite – a comprehensive collection of decision support tools for the benefit of care providers within the hospital (pharmacists, doctors, nurses and allied health professionals) and the community (GPs, community pharmacists and aged care workers). The HCS Clinical Suite promotes more effective medication management and patient referral in delivering a complete continuum of care.

The modern clinical pharmacist plays an integral part in the management of medicines and delivery of improved health outcomes for patients. This is markedly different from the role of the traditional pharmacist whose tasks largely focused on the dispensing, supply and manufacturing of medications.

HCS PharmCare delivers a unique pharmacy management solution for the modern clinical pharmacist. It captures specific information relating to medication use and delivers this information to patients and all relevant care providers to assist in medication related decisions.

Key tools provided by HCS PharmCare include:

- **Comprehensive clinical profiles** with all information relevant to medication decisions for each patient, including:
  - Medication and condition history;
  - Drug and non-drug allergies;
  - Adverse drug reactions (ADRs);
  - Lifestyle factors;
  - Lab tests, physical assessments and other observations.
- **Detailed summaries of medication related issues** facilitating information sharing with patients, other clinicians and community care providers. Summaries include:
  - Admission interviews;
  - Medication profiles;
  - Discharge medication summaries.
- **Creation of patient education materials** including counselling sheets to encourage competent drug administration following discharge.
- **Flexible reporting** using aggregated data from all medication related activities for clinical and managerial support.
- **Secure messaging** connecting all users and facilitating the seamless, electronic referral of information, tasks and other messages.

HCS PharmCare delivers a variety of benefits to users, hospitals and patients. Key benefits provided by HCS PharmCare include:

- **Optimisation of medication related decisions and better health outcomes for patients**
- **Documentation of all medication management activities**
- **Collaboration within and between clinical and community care teams**
- **Better management of costs**, including:
  - Staff salaries – through more efficient staff management;
  - Drug budget - through awareness of medication choice and course duration.
  - Admission costs – through minimising readmission rates;
  - Avoidance of litigation – through a reduction in medication error.
- **Assistance in meeting national standards and accreditation**
- **Delivery of real information on quality use of medicines activities** including national ADR reporting
- **The ability to quantitatively measure user performance**
- **The provision of more efficient processes for all involved in medication management activities**

Calvary Health Care Tasmania was an early adopter of HCS PharmCare and has been using the solution since 2002. Jan Taylor, former Pharmacist in Charge - Clinical Services, believes the level of functionality HCS PharmCare provides is unique and critical to the provision of quality care.

“Before we started using PharmCare, there were virtually no processes in place to perform the required activities. For example, it was common for a discharged patient to receive confusing, generic information concerning their continued medication, without having their previous ADRs, allergies and medication histories taken into account”.

“This patient specific information significantly reduces the risk of missing or overlooking critical considerations when determining the most appropriate medications”.

“There are no software alternatives as clear and as comprehensive as HCS PharmCare”.