

15 May 2025

Hobart, Tasmania

St John NT completes successful implementation of HealthCare Software's Controlled Drugs Management solution

St John NT has gone live with HealthCare Software's (HCS) Controlled Drugs Management (CDM) solution across the Northern Territory after a 6-month project.

CDM enhances St John NT's ability to comply with the Medicines, Poisons and Therapeutic Goods Act (2012) and ensures clinicians have an efficient and simple way to meet their obligations for appropriate record-keeping of all movements, transactions and administration of controlled substances.

Managers responsible for day-to-day CD management as well as senior leaders with accountability for CDs across the service now have real-time visibility of all CD transactions occurring across the vast Northern Territory served by St John NT.

As a highly configurable SaaS solution, St John NT's CDM deployment has been designed to meet the unique requirements of St John NT. HCS assisted St John NT with everything from 'proven practice' CD Management across its customer base to custom training materials to ensure a seamless learning experience for more than 250 clinicians.

Andrew Thomas, Director of Ambulance Services St John NT, said "The implementation project was a huge success and the collaboration between St John NT and HCS has ensured a terrific outcome – on time, on budget and to a very high standard. We look forward to using the product to enhance CD safety and quality across the NT."

Richard Metcalfe, CEO of HealthCare Software, said "I'd like to congratulate St John NT and the HCS teams on a flawless implementation project. We look forward to supporting them for many years to come."

About St John NT:

St John NT is the Territory's leading provider in emergency medical response and preparedness. St John NT operates from 8 Ambulance Centres across the Territory as well as Communication Centres in Alice Springs and Darwin.

About HealthCare Software:

HCS is a digital health specialist software company headquartered in Hobart, Tasmania. HCS solutions focus on medication management and safety and CDM is its award-winning solution dedicated to managing Controlled Drugs in an Emergency Ambulance setting.